

Task Force on Resolution of Adverse Healthcare Incidents Meeting Summary

September 13, 2023 | 2:30 – 4:00 p.m. | Virtual Meeting

This meeting summary provides an overview of the information shared during this meeting, along with motions and votes. For complete contents of this meeting, a [video recording](#), including chapters for each agenda item, is available on [OPSC’s YouTube channel](#).

Attendees		Present	Virtual	Absent
Task Force Members	Diego Conde (Trial Lawyer)	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	Rhett Fraser (Trial Lawyer)	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	Jeff Goldenberg (Advocate for Patient Safety)	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	Bob Joondeph (Public Member)	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	Samuel Kim (Practicing Physician)	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
	Cameron Padilla (Hospital Representative)	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	Margaret Mikula (Practicing Physician)	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	Alex Skog (Practicing Physician)	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	Rep. Maxine Dexter (Democratic Representative)	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	Rep. Cyrus Javadi (Republican Representative)	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
OPSC Staff	Valerie Harmon (Interim Executive Director)			
	Linda Lancaster (EDR Program Manager)			
	Kristine Olson (Communications Specialist)			
	Sydney Edlund (Director of Program and Policy Analysis)			
Guests				

Agenda Items

<p>Welcome, Introductions, and Housekeeping</p> <p>Margaret Mikula</p>	<p>Meeting Convened: Task Force on Resolution of Adverse Healthcare Incidents (Task Force) was called to order by Linda Lancaster at 2:32 p.m. Task Force Co-Chair Margaret Mikula led the introductions of Task Force members, including new Task Force member Alex Skog, MD. Linda conducted a roll call for attendance.</p> <p>Action Item: Approve June 14, 2023, Meeting Minutes Margaret Mikula called for a motion to approve the June 14, 2023, Task Force meeting minutes.</p>
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- **Motion:** Bob Joondeph moved to approve the June 14, 2023, Task Force meeting minutes and Diego Conde seconded.
 - **Vote:** Margaret Mikula called for a vote to approve the June 14, 2023, Task Force meeting minutes and Linda Lancaster conducted a roll call vote. Diego Conde, Rhett Fraser, Jeff Goldenberg, Bob Joondeph, Cameron Padilla, Margaret Mikula, and Alex Skog voted in favor. The motion passed.

The Patient at the Center

Margaret Mikula

Margaret Mikula presented a short video that shares the story of Angela Bell whose husband died due to medical error. In the video, Angela and healthcare professionals share why processes like Communication and Optimal Resolution (CANDOR) and Early Discussion and Resolution are important tools for responding to patient harm.

[Listen to the Patient at the Center story](#)

Task Force Discussion

- Task Force members discussed the importance of implementing early disclosure programs and providing training on disclosure and apology to build trusted relationships between patients and providers.
- Valerie Harmon shared that the Oregon Patient Safety Commission (OPSC) is working to offer support to Oregon healthcare organizations that are ready to implement these programs but need support building them.
- Task Force members are encouraged to help OPSC identify and engage with Oregon healthcare organizations that are ready to implement programs for responding to patient harm.

[Listen to the Task Force discussion](#)

Executive Director's Update

Valerie Harmon

Task Force Membership and Status

- **New Member Introduction:** Valerie welcomed new Task Force member Alex Skog and thanked Bob Joondeph and Margaret Mikula for stepping into the co-chair positions.
- **Open Positions:** Trial Lawyer and At-Large Member.
- **Trial Lawyer Recruitment**
 - Valerie shared that a gap in representation from defense counsel has been identified and asked what Task Force members think about recruiting a defense attorney.
 - Rep. Maxine Dexter and Bob Joondeph shared their support for recruiting for a defense attorney to join the Task Force.
 - Task Force members are asked to share leads with Valerie to help with recruitment.

Supporting Provider Engagement with PACT

- **PACT Recruitment:** OPSC staff have been actively recruiting Oregon healthcare organizations to join the Pathway to Accountability, Compassion and Transparency (PACT) Collaborative.
- **Late Start Option:** PACT is offering a late start option in December 2023 in addition to the original start date in October 2023.

- **How Task Force Members Can Get Involved**
 - Help recruit Oregon healthcare organizations to join next year’s PACT Collaborative cohort.
 - Participate in training sessions involved in the PACT Collaborative free of charge.

Additional Discussion Items

- **2023-2025 Early Discussion and Resolution (EDR) funding:** Full funding was included in the Legislatively Adopted Budget.
- **OPSC Strategic Planning:** OPSC Board of Directors will begin its strategic planning process, including a planning session in October 2023.
 - Task Force members are encouraged to reach out to Valerie if they have thoughts for OPSC to consider in their planning process.
- **20th Annual Northwest Patient Safety Conference**
 - October 17-18, 2023
 - Registration is free for OPSC Board and Task Force members

EDR Program Updates

Sydney Edlund, Linda Lancaster

Goal: New EDR Data Strategy

- Sydney Edlund gave a status update on OPSC’s progress on the implementation of the revised EDR data strategy.
- OPSC staff will provide Task Force members with the data strategy recommendations that are guiding this work.

Develop Public Outreach Strategy

- Linda Lancaster provided an update on the public outreach strategy, which is focused on reaching out to historically and structurally underserved communities across Oregon.
- OPSC is currently working to improve the accessibility of its communications before public outreach begins.

EDR 2023 Annual Report

Linda Lancaster

Linda Lancaster shared OPSC’s proposed approach to the EDR 2023 Annual Report as well as the draft report timeline.

Proposed Structure

- High-level, scannable, incorporate graphics.
- Update on current progress toward identified goals and next steps.

Task Force Feedback

- Margaret Mikula shared her support of the proposed structure. She suggested timelines should be added to motivate progress toward goals and communicate this commitment to legislators.
 - Valerie Harmon agreed and noted that OPSC will establish time parameters in conjunction with the strategic planning process. Task Force members can expect an update at the December meeting.

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- Rep. Maxine Dexter shared her support of the proposed structure and use of OPSC staff resources to create a short, high-level report.

[Listen to the proposed approach and Task Force feedback](#)

2023 Report Draft Timeline

- **September:** OPSC staff will provide Task Force with an outline for discussion, review, and comments. Feedback will be incorporated.
- **Early December:** OPSC staff will send the Task Force a full draft for review as well as the OPSC Board.
- **December Task Force Meeting:** OPSC staff will provide the Task Force with the Board's feedback and ask for feedback.
- Task Force Co-Chairs will have an opportunity to review the final report before it is submitted and distributed.

Public Comment and
Upcoming Task Force
Meeting

Margaret Mikula

No public comment was submitted prior to the meeting.

During the meeting, guest Mark Bonanno thanked everyone for their work on the Task Force.

December 13, 2023, Meeting

- EDR Annual Report

Evaluation Reminder
and Adjourn

Meeting Adjourned: 3:28 p.m.

Next Meeting: December 13, 2023

The meeting schedule and materials will be available on [Our Governance page](#) of the OPSC website. Task Force members will receive an email with the link to take an electronic meeting evaluation.
