



Task Force on Resolution of Adverse Healthcare Incidents

December 13, 2023 | Virtual Meeting

Building a culture of safer care—*together*

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3 Meeting Tips & Tricks



To decrease background noise, please stay muted when not speaking

Microsoft Teams:
Click the microphone icon to mute/unmute

Phone:
Dial *6 to mute/unmute



Feel free to use the "raise hand" function in Microsoft Teams



Say your name before speaking so we know who's talking

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Welcome and Introductions

Margaret Mikula, Co-Chair,

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Task Force Member Introductions

Margaret Mikula, MD
Physician seat

Cameron Padilla, JD, MN, RN
Hospital Industry Rep. seat

Bob Joondeph, JD
At-Large Member seat

Alex Skog, MD
Physician seat

Samuel Kim, MD
Physician seat

Jeff Goldenberg, MD
Advocate for Patient Safety seat

Diego Conde, JD
Trial Lawyer seat

Rep. Maxine Dexter, MD
House Democrat seat

Rhett Fraser, JD
Trial Lawyer seat

Rep. Cyrus Javadi, DDS
House Republican seat

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Housekeeping

Margaret Mikula, Co-Chair

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Today's Agenda

2:30 10 min	Welcome & Introductions	Margaret Mikula, Co-Chair, Task Force Members
2:40 5 min	Housekeeping	Margaret Mikula
2:45 10 min	The Patient at the Center	Linda Lancaster
2:55 5 min	Program Updates	Valerie Harmon
3:00 25 min	EDR 2023 Annual Report	Valerie Harmon
3:25 30 min	Strategic Planning Process Listening Session	Vanessa Becker
3:55 5 min	Public Comment	Margaret Mikula
4:00	Upcoming Meetings & Adjourn	Margaret Mikula

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Other Items

- **Action Item:** Approve Minutes from the September 13, 2023 Task Force Meeting

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Patient at the Center

Linda Lancaster, EDR Program Manager

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Photo by Nathan Dumiao on Unsplash

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Responding to Patient Safety Incidents: Valerie's Story



NHS England, dir. 2020. Access at: https://www.youtube.com/watch?v=Dyw8Sf_Z9XA

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Program Updates

Valerie Harmon, Executive Director

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Current Priorities

- Strengthen the EDR data strategy
- Increase awareness & use of EDR
- Assess OPSC's communications & operations
 - We are specifically looking at accessibility, efficiency, measurement, and brand awareness
- Strategic planning

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EDR 2023 Annual Report

Valerie Harmon, Executive Director

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EDR Annual Report Overview

- Report from Task Force on Resolution of Adverse Healthcare Incidents (ORS 31.280 (2))
- Audience: Legislature
- What we said we were going to do:
 - Provide a high-level summary of EDR and status of program priorities
 - Make the report more scannable and digestible
 - Provide more visual interest
 - Status/update report to the legislature on EDR
 - Create a more focused report that requires fewer program resources to produce

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Task Force Report Input for OPSC

- Is the messaging clear?
 - Does the report represent where the program is, and what we are trying to accomplish?
- Do you see any red flags?
- Do you have any other guidance for OPSC?

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EDR Annual Report Status

	Tasks	Status
Sept 13, 2023	Task Force provides guidance to OPSC on report approach and topics	Complete
	OPSC drafts report	Complete
Nov 28, 2023	OPSC circulates draft report to Task Force and OPSC Board	Complete
Dec 4, 2023	OPSC Board of Directors offers input on draft report	Complete
Dec 13, 2023	Task Force reviews draft report and approves subject to: <ul style="list-style-type: none"> OPSC making the requested changes Final review and approval by the co-chairs 	Action Item
	OPSC makes final edits	Not started
	Task Force co-chairs review and approve updated report	Not started
Dec 18, 2023	OPSC submits final report to Legislature on behalf of Task Force	Not started
Jan 2024	OPSC distributes final report	Not started

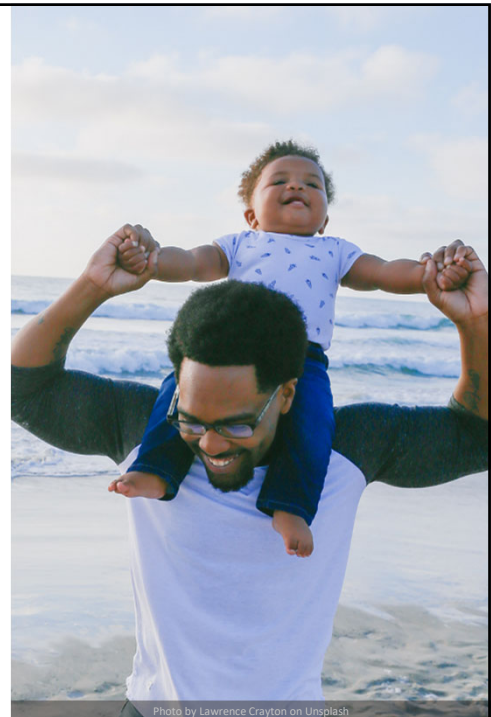


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Strategic Planning Process Listening Session

Vanessa A. Becker, Principal, V Consulting & Associates Inc.



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Strategic Planning “Reboot” Process

1/3 Rule
 ✓ Keep the same
 ✓ Improve or More
 ✓ New



Values

Accountability

- We are accountable to our mission and the programs we administer
- We manage our resources effectively and are good stewards of the funding we receive
- We take our responsibility seriously, think critically, and make informed, data-driven decisions

Innovation

- We value new ideas and original thinking to address challenges in patient safety
- We adapt to the changing and diverse needs of the communities we serve
- We foster an environment of continuous learning

Excellence

- We share best practices to help advance a culture of patient safety in Oregon’s healthcare system
- We are honest and trustworthy, and we follow through on our commitments to the healthcare community, to the public, and to each other
- We hold ourselves to the highest standards as we work together to advance patient safety in Oregon

Collaboration

- We believe in the power of working together
- We know that to make progress, we must share our collective knowledge
- We find solutions for complex problems, harnessing the knowledge and expertise of others

Equity

- We seek out and embrace voices from various groups in our work
- We know that inequities affect patient outcomes, and we help advance policies and practices to make care safer for all Oregonians
- We integrate equity into everything we do

A graphic with a dark green vertical bar on the left and a white background on the right. The word "Tagline" is written in white on the green bar, and the tagline text is in green on the white background.

Tagline

Building a culture of safer care—together.

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A graphic titled "Big Rocks/Goal Areas" containing three colored boxes with text: a dark green box for "Provider & Health System Engagement", a dark purple box for "Public Outreach & Awareness", and a light green box for "OPSC Development & Stability".

Big Rocks/Goal Areas

Provider & Health System Engagement

Public Outreach & Awareness

OPSC Development & Stability

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Filling Our Bucket

- What are activities/programs OPSC should **keep doing** in the next 5 years?
- What are activities/programs OPSC should **increase or improve** in the next 5 years?
- What are some possible **new activities/programs** OPSC should explore in



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Thank you for your time and attention!

Vanessa A. Becker, MPH
Principal, V Consulting & Associates Inc.

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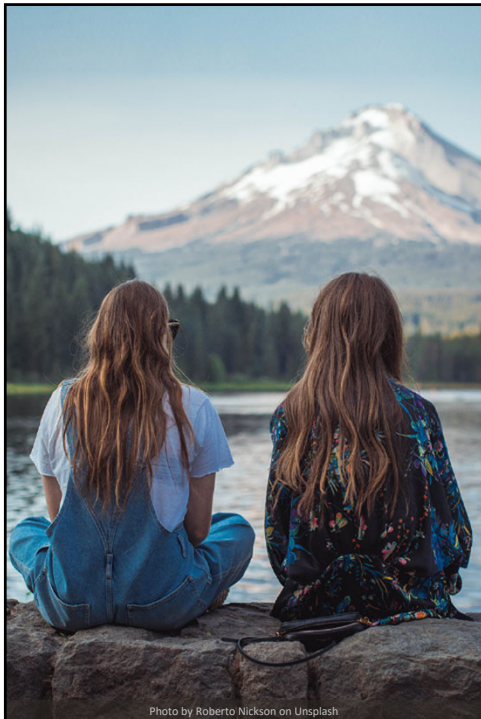
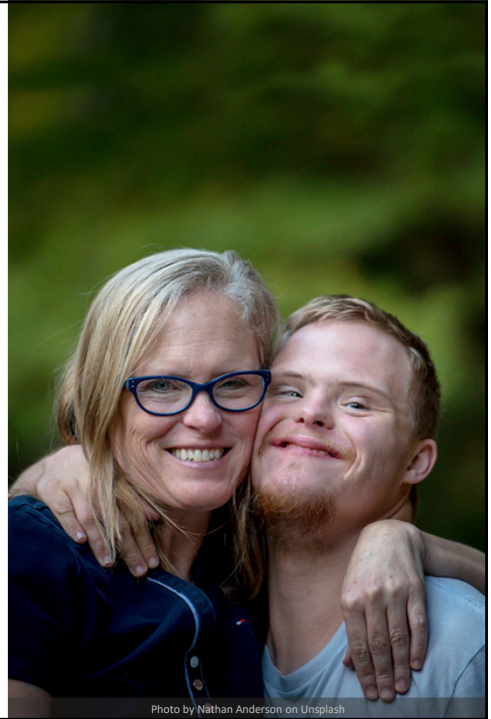
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Public Comment

Margaret Mikula, Co-Chair

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Upcoming Meetings

Margaret Mikula, Co-Chair

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Mark Your Calendars!

March 13, 2024: Task Force Meeting

- 2:30 – 4:00 p.m., Virtual meeting
- Agenda Items
 - EDR program priority updates
 - Other items?

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Thank You!

Reminder: Task Force members please complete your meeting evaluation survey (This will be sent via email)

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